

The Importance of Annual Certification & Preventative Maintenance

The Proactive Approach to Service

Over time, color measurement devices can encounter measurement drift from contamination and environmental factors. To avoid costly surprises, ensure continuous uptime, and maintain certifications, it is important to be proactive about preventative maintenance. By doing so, you can maximize performance, enhance reliability, and extend the lifespan of your instrument.

While a reactive approach to device servicing may save money in the short term, it tends to result in more negative consequences.

Reactive Approach



Proactive Approach



With 60+ years of experience in color manufacturing and locations worldwide, our team will ensure your color measurement solutions continue to function correctly day in and day out.

X-Rite Five Point Inspection Process



*For products within ISO17025 scope only

Trust X-Rite for Comprehensive Support & Service

Dependable Service Performed by Experts

Factory-trained and certified service technicians help guarantee professional execution of all maintenance activities, with proprietary capabilities to update the calibration set point and restore the device.

Genuine OEM Parts

X-Rite 100% guarantees the performance for all original equipment manufacturer parts we supply.

Convenient Support

Enhance uptime and productivity with our remote diagnostics and troubleshooting services. Many issues can be resolved remotely, saving the device from needing to be sent in, minimizing disruptions to your workflow.

Reduce Downtime

Don't let unexpected downtime slow you down. With a Service Care Plan, you gain access to a certified loaner device, keeping you up and running while we take care of your device.

Secured Financial Forecasting

Maintenance costs can be budgeted predictably, particularly if a device is under a Service Care Plan. Have peace of mind all of your repairs are covered at a single cost.

Compliance

Maintenance and service is performed according to stringent quality and regulatory requirements. ISO:17025 accredited certification available upon request.

What are people saying about X-Rite Service?

"X-Rite's service team provides us with professional service that has kept our operations running smoothly. Their knowledgeable team has partnered with us to find a cost-effective option that helps to maintain our equipment and guarantee fast turn-around times when we need them the most."

- A Major Packaging Customer



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